**SAVION ANTHONY D’ARECEUIL**

**29 SAROGA DRIVE MAUSICA, ARIMA**

**Telephone: 1868 7524958 Email:d39arceuilsavion@yahoo.com**

**SUMMARY**

A motivated, resilient and compellingly persuasive individual who loves nothing more than helping customers resolve their problems or find things that they want. Having a professional appearance and a respectful, business-like manner, Savion is

a service orientated professional who is very confident when handling enquiries, complaints, and communications. On a personal level he is open and receptive to constructive feedback from team leaders and has experience of working within a client focused environment. His greatest strengths include his desire to help customers and his ability to drive customer loyalty and retention. He is able to work to timely demands and effectively manage multiple workloads. He is looking for a suitable position with the Swissport company that has a unique spirit and which not only believes in giving people the freedom to do a great job but will also supports their future ambitions.

**WORK EXPERIENCES**

**September 2016**

Position: Customer Service Representative

Company: Verge Marketing Verge

**January 2016**

Position: Intern and Customer Service Representative

Company: F1RST Media

**April 2016**

Position: Store Clerk

Company: Kaur Kollections Jewelry

**RESPONSIBILITIES**

* **Excel within a service-oriented company, demonstrating a talent for communicating effectively with customers from diverse backgrounds.**
* **Memorized the company’s product offerings; contributed to a 40 % sales increase for the quarter by communicating product benefits and providing excellent service.**
* **ensuring customers were satisfied with every part of the sales experience, from initial greeting through order completion.**
* **Ability to work under the pressure of high standards and strict deadlines. High standard of accuracy in all written and verbal communication.**
* **Access electronic and paper cataloging systems to look up product information and availability.. Knowledge of purchase and sales invoices.**
* **Recommended solutions within customer budgets and proactively followed up with all leads. Possessing comprehensive brand and retail industry knowledge.**

**SKILLS**

* Innovative, management, and leadership skills, Attentiveness, Clear Communication Skills
* Knowledge of the Product, Ability to Use “Positive Language, Acting Skills, Time Management Skills
* Goal Oriented Focus, Ability to Handle Surprises, Persuasion Skills, Tenacity Closing
* Proficient using all Microsoft Office programs
* Troubleshooting expert with almost every software related issue involving a Microsoft Windows computer system

**EDUCATION**

**North Gate College Year 2010 -2012** Achieved/Qualifications CXC (O Level) :

English A (2)

Mathematics (4)

Principles of Business (3)

Social Studies (2)

Information Technology (3)

**Bon Air High School 2005-2010**  Achieved/Qualifications CXC (O Level)

English A (4)

Mathematics (5)

Physics (Absent)

Social Studies (3)

Information Technology (3)

**REFERENCES**

Amanda Boyce

Managing Director at Verge Marketing

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